

# Privacy Statement

Infinity Windows of Ohio, LLC (“Infinity of Ohio”) respects the privacy of its customers and users of this web site (the “Site”). This Privacy Statement discloses how we collect and use information on the Site, and the choices that you can make about the way your information is collected and used.

## 1. INFORMATION COLLECTION AND USE

Portions of the Site permit users to contact Infinity with requests for information regarding our products and services. Some portions of the Site require users to provide personally identifiable contact information. In general, Infinity of Ohio uses the information users provide for the purposes stated at the point of collection. For example, Infinity may use contact information to respond to a user’s request for product information. Infinity of Ohio may also use this information to contact users as a follow up to a user’s request for information, or to contact users in the future with respect to new products, options or promotional offers we think may be of interest to users. Users who have provided information in the past may opt-out of receiving future information by following with the opt-out procedures described below in Section 2.

### **Sale of Information / Assets**

Infinity of Ohio may share user information with its affiliates and third-party contractors, such as its installers. Infinity may also share user information with third parties which Infinity has engaged to provide a particular service, such as an advertising service. In the event Infinity of Ohio sells or acquires business assets or concerns, in whole or in part, Infinity may transfer user information in conjunction with such sale or acquisition.

### **Cookies/IP Addresses**

Cookies are small files stored by a web browser which can keep track of that browser’s activity. Cookies used on the Site do not collect personally identifiable information.

Cookies may be used to remember choices and information for the user’s convenience and to deliver content specific to a user’s needs and interests, to provide faster service or personalize a user’s visit to the Site, to track user trends, to help Infinity understand what Site information is most valuable to the Site’s users, and to improve the Site for all users. Cookies may also be used to serve relevant, targeted advertisements via third party web sites.

Infinity of Ohio or third-party advertisers may collect and use users’ Internet Protocol or “IP” Addresses and other usage data to gather broad demographic information or for use in connection with targeted advertising. Infinity generally does not use IP addresses to personally identify a user. Infinity of Ohio may use IP addresses in an effort to identify a user when we feel it is necessary to enforce compliance with the Site’s Terms of Use or to protect our business, the Site, our customers or others, or in response to requests or subpoenas by law-enforcement authorities.

## 2. CONSENT TO PRIVACY STATEMENT/OPT-OUT

By providing the information requested by the Site, or by continuing to use the Site after having an opportunity to review the Privacy Statement, you have consented to the terms of the Privacy Statement, and Infinity of Ohio’s use of the information it collects as described at the point of collection or in this Privacy Statement. If you do not agree to the Privacy Statement, you may not use the Site.

Infinity of Ohio reserves the right to modify the Privacy Statement at any time without giving you prior notice. Your use of the Site following any such modification constitutes your agreement to follow and be bound by the Privacy Statement as modified. The last date the Privacy Statement was revised is set forth below.

The Site provides users who have requested information from Infinity of Ohio the opportunity to opt-out of receiving future communications from us. If you do not wish to receive future communications from us, please e-mail your request to [infinityohio@infinitywindows.com](mailto:infinityohio@infinitywindows.com).

### **3. ACCESS/CORRECTION OF YOUR INFORMATION**

You may request access to any data about you that Infinity has collected and stored by sending an e-mail request to [infinityohio@infinitywindows.com](mailto:infinityohio@infinitywindows.com). If you believe that an error has been made in the accuracy of the data collected from you, you may request that the information be corrected by sending a request to the addresses below. Infinity of Ohio will correct the error upon adequate verification of the error and the identity of the person seeking the correction. In order to protect your privacy and security, we may need to take reasonable steps to verify your identity before granting access or making corrections.

### **4. SECURITY OF THE DATA COLLECTED**

The Site is not a secure web site. Infinity of Ohio cannot and does not ensure or warrant the security of any information collected by us, transmitted over the Internet, or maintained in your user profile or maintained in our systems. You agree that any data transmission you make or receive through the Site is at your own risk.

### **5. MISCELLANEOUS PROVISIONS**

#### **Children and Privacy**

The Site is not intended for use by children. Infinity of Ohio encourages parents and guardians to be familiar with the Web sites that their children visit. The Federal Trade Commission ("FTC") regulates the means by which Web site operators collect and use personal information from children under 13, pursuant to the Children's Online Privacy Protection Act of 1998 ("COPPA"). For more information about COPPA and children's on-line privacy in general, visit the FTC's web site at <http://www.ftc.gov>.

#### **Other Sites**

The Site may contain links to other web sites and may contain third party pixels or other embedded means of facilitating online interaction with other web sites. Infinity of Ohio does not control and is not responsible for the privacy policies or the content of any other web site.

#### **Disclaimer of Liability**

Under no circumstances shall Infinity of Ohio, its parent, or affiliates, be liable for any damages, including, but not limited to, indirect, special, incidental, consequential or exemplary damages, that result from the use of the information or materials posted to or collected as a result of the user's accessing the Site, even if Infinity of Ohio has been advised of the possibility of such damages.

### **6. ENFORCEMENT/REDRESS**

If for some reason you believe that Infinity of Ohio has not adhered to the Privacy Statement, please notify us at the addresses below. Infinity of Ohio will endeavor to respond to your concerns and, when appropriate, take steps to correct a problem.

### **7. CONTACT INFORMATION**

If you have any questions about this Privacy Statement, the practices of this Site, or your dealings with this Site, you may contact us by:

1. Sending an e-mail request to [Infinity Windows and Doors](#)

2. Sending a letter via the U.S. Mail to:

Web Site Administrator  
Infinity Windows of Ohio  
16900 Bagley Road  
Cleveland, OH 44130

*©Copyright 2019, Infinity Windows of Ohio, LLC. All Rights Reserved.*

**DATE OF LAST MODIFICATION**

**January 3, 2019**